

HEARtoday

NEWSLETTER



Your Friendly Independent Hearing Healthcare Specialist For Monmouthshire



**MONMOUTHSHIRE
HEARING CENTRE**

Here Today, Hear Tomorrow

What's Inside

Welcome to the Spring Edition of HEARtoday. Inside you will find useful information on the latest products, special offers and interesting information about the services we offer at Monmouthshire Hearing Centre.

- More than just hearing aids** 1
- Phonak Dect telephone** 2
- Charity challenge** 2
- Is snoring getting boring?** 3
- £20 M&S vouchers** 3
- Free hearing tests** 4
- Crossword** 4
- Ear wax removal service** 4

More than just hearing aids

Monmouthshire Hearing Centre offer a full range of products and services to help you maintain your hearing.

see the benefits first hand and overcome any apprehensions you may have.



FULL SUPPORT

Once the hearing aids are fitted and programmed, we will ensure you know how to operate and maintain them, as well as discussing your expectations as you become accustomed to better hearing. At follow-up appointments, we can make any necessary fine-tuning adjustments to ensure you get the best possible results.

AFTERCARE SERVICE

To ensure that you continue to get maximum benefit from your hearing aids, we provide a complete aftercare service, which includes regular checkups and reprogramming as required. We know how important this is to a successful fitting. We have the time and expertise to ensure that your hearing aids continue to give you the best possible results.

A PERSONAL SERVICE

We appreciate that it can be difficult to make the decision to wear a hearing aid for the first time, so we make every effort to help you overcome any concerns that you may have and to ensure that you participate fully at every stage of the decision process.

REPAIR AND SERVICING

We can handle the servicing/repair of most makes of hearing aids, whether originally supplied by us or not. We can carry out minor repairs at our Centre; otherwise the instrument would be returned to the manufacturer for repair. Depending on your hearing loss, we may be able to lend you a hearing aid whilst yours is away.

FREE HEARING ASSESSMENTS

Your initial hearing assessment includes an otoscopic examination of your ears, as well as a thorough hearing test and evaluation. We can then see whether or not your hearing needs assistance and, if it does, discuss the available options with you before deciding upon the most suitable hearing solution for your individual requirements.

HEARING ACCESSORIES

We offer a range of batteries, hearing instrument cleaning kits, wax traps and other hearing accessories.

ONE MONTH TRIAL

If you decide to go ahead with a hearing solution, we will make and programme the aids specifically for you and allow you to trial them in your own environments for a month. This gives you the chance to

CALL US ON 01600 772111



Keep up to date with the latest news by following us on Facebook or Twitter. We will post you information regarding the latest technology and any special offers or promotions we may have.

Facebook = Monmouthshire Hearing Centre and Twitter = @monmouthhearing



TELEPHONE CALLS HAVE NEVER SOUNDED BETTER

PHONAK life is on

The Phonak Dect phone looks like a regular phone, but is actually much more powerful. One of its unique features is that it transmits the sound to both ears simultaneously, so two ears are hearing the call rather than one, giving far better speech understanding.

The phone includes a booster mode for those moments when users are not

wearing their hearing aids, and thanks to wireless streaming, the user can hold the phone normally without the need for any additional devices or gadgets.

If you are an existing Phonak hearing aid user then this is the perfect telephone for you. If you are interested in arranging a FREE home trial of the Phonak Dect cordless phone, please call us today on 01600 772111 or call in to our centre.

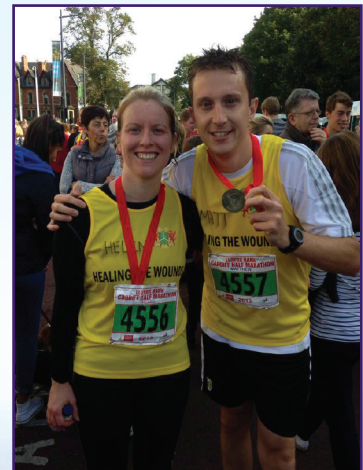


THANK YOU!



As most of you know every year I take on a challenge to raise money for charity and last year was no exception other than I decided to do two! I managed to convince my husband this was a great idea and signed him up as well!

The first of our challenges, the Welsh 3000, was in June, which involved climbing the 15 highest peaks over 3000ft in Wales over 2 days. The 2nd was to run in the Cardiff Half marathon in October.



I'm pleased to say that we managed to complete both and with the support from you all we managed to raise an AMAZING £945 for our 2013 chosen charity "Healing The Wounds"! Thank you!

Unfortunately due to injury I'm having to take things a little easier this year (a good excuse anyway) so I have decided to embark on a slightly different venture! This year with the support of the Monmouth Male Voice Choir I am going to host a charity evening on Saturday 15th November at Bridges Community Centre. The male voice choir will perform a whole host of music on the night and tickets will be available from September, so please save the date!

Our chosen charity this year, is where the event will be held, Bridges Community Centre, who are celebrating their 30th Anniversary. I am aware through many of my clients what a crucial role Bridges plays in the community so thought this was a perfect charity to support in 2014!

Look out for more details nearer the time and hopefully see you there!

Is snoring getting boring?



There's nothing more frustrating than not being able to sleep due to a partner who snores. It's a common problem that affects a large number of people in the UK with both men and women suffering from broken sleep.

Often a solution for this means sleeping in separate rooms which isn't always

ideal. At Monmouthshire Hearing Centre we have a better solution! Our range of custom noise protection includes sleep plugs which fit comfortably and will also drastically reduce the sound from snoring, so you can get a good night sleep!

If you or your partner are affected by this, or you work shifts and need to block out noise during the day to sleep, please call us on 01600 772111 to find out more. Alternatively, call in to our centre and have a look at the products themselves on our display.



£20 WORTH OF MARKS & SPENCER GIFT VOUCHERS!

Simply refer a friend or family member to us and we will give you *£20 worth of Marks & Spencers gift vouchers.

*Purchase required



Free Hearing Tests

ARE YOU CONCERNED ABOUT YOUR HEARING OR THAT OF A FAMILY MEMBER?

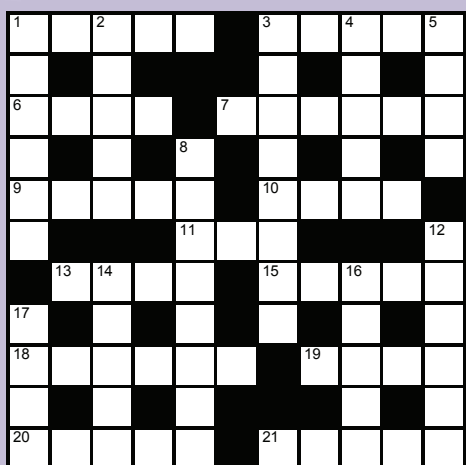
If so call us today on 01600 772111. Hearing tests aren't painful in anyway and can provide the first step towards helping you or your loved one regain lost hearing and improve their quality of life. Remember, the earlier the treatment is offered the better the results can be. Our relaxed environment will put you at ease and for support, you can always bring a friend or family member with you.



Complete the crossword, with your name, address, and telephone number and return to our shop via hand or post by the 30th May 2014 for your chance to WIN £25 worth of M&S Vouchers. The winner will be chosen at random. Good Luck!

The lucky winner of our last edition was Mrs I Robson.

TEA BREAK!



Name _____

Address _____

Telephone _____

Across

- 1. Act as a servant (5)
- 3. Auctions (5)
- 6. Traded (4)
- 7. Coiffure (6)
- 9. Strange and mysterious (5)
- 10. Speech defect (4)
- 11. Falsehood (3)
- 13. Cease (4)
- 15. Pacific country (5)
- 18. Weights (6)
- 19. Charts (4)
- 20. Foot-wear (5)
- 21. Unit of capacity (5)

Down

- 1. Former county in SE England (6)
- 2. Sovereign (5)
- 3. Having no seams (8)
- 4. Songbirds (5)
- 5. Retail store (4)
- 8. Powerless (8)
- 12. Bother (6)
- 14. Latin-American dance (5)
- 16. Intended (5)
- 17. Canines (4)

Ear Wax Removal Service

“The simple wax removal service, improved the quality of my natural hearing instantly”

Hearing loss can often be caused by an excessive build up of wax, don't put up with it! Monmouthshire Hearing Centre now offers an ear wax removal service! Contact us on 01600 772111 for more details.



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CALL US TODAY ON 01600 772111 TO SEE HOW WE CAN HELP IMPROVE YOUR HEARING