

HEARtoday

NEWSLETTER



Your Friendly Independent Hearing Healthcare Specialist For Monmouthshire

We're on the move!

Following almost 11 years at our current premises it is with great excitement I am writing to tell you we are moving! Rest assured it is not very far away as we are just going from the top of town to the bottom of Monnow Street!! The new location is opposite the Robin Hood pub, close to Waitrose and the Marks & Spencer food outlet. Our new address and contact details will be:

Address: 109 Monnow Street, Monmouth, NP25 3EQ

Telephone: 01600 772111 (same as before)

Email: info@monmouthshirehearing.co.uk

Website: www.monmouthshirehearing.co.uk

I do however, write this with mixed emotions, as our existing premises have served us well since October 2005 and your loyal support has helped us grow year on year. However this success has meant that we needed to find premises that suited both our and your needs better.

I'm fully aware it can be a little frustrating that you cannot just pop in and collect a repair, purchase batteries, or make an appointment as you never know when I may be in consultation or out on a home visit. One of the many benefits with the new property is that we will have a waiting room and more importantly that Jane will be working more hours so she can be available to help with these things if I'm not!!

The new location will also be closer to more car parks (so hopefully driving round Glendower car park several times will no longer be required!) as well as being closer to the bus station. So when are we moving? We will be closing at our existing centre at 5pm on Thursday 4th August to begin the moving process and will reopen at our new premises at 9am on Tuesday 9th August.

I'm hoping that the move will be relatively smooth and that our telephone, email and website will remain fully operational throughout, but I apologise in advance if there are any small glitches and ask that you please bear with us.

Naturally if you have any questions then please don't hesitate to contact us, otherwise we look forward to welcoming you to our new hearing centre soon.

Thank you again for your continued support.

kindest Regards
Helen



Keep up to date with the latest news by following us on Facebook or Twitter. We will post you information regarding the latest technology and any special offers or promotions we may have.

Facebook = Monmouthshire Hearing Centre and Twitter = @monmouthhearing

The Transformation!



The scene as we started the build...

Building work at our brand new store at 109 Monnow St, Monmouth NP25 3EG is well underway. Here are a few pictures of the work that we are undertaking at present. As you can see, we have been very busy and are very much looking forward to our grand opening on the 9th August 2016.



Stripped to a shell, the work begins...



The feature fireplace nears completion.



The new consulting room almost ready for use.



The finished reception, ready for furnishing.

Wireless Technologies

Even the very latest hearing aids have limitations in some challenging listening situations. They provide listening up to around 2 meters. Anything after this, especially with background noise, you may still struggle to hear. That's where Phonak wireless accessories come in.

The products in the Wireless Communications Portfolio are easier to use than ever before. We have products to help you in any situation such as restaurants, speaking to loved ones on the phone or on mobiles.

RemoteMic

The Phonak RemoteMic is a wireless microphone for one-on-one conversations over distance. It can be clipped to the speaker's clothing.



- Discreet and lightweight (13g)
- Up to 8 hours battery usage
- Separate volume control buttons
- Connection range of up to 20ms.

EasyCall

Phonak EasyCall connects Phonak wireless hearing aids to a mobile phone and streams the conversation directly to both hearing aids.



- Attaches onto the mobile phone so its never lost or forgotten.
- Works with any Bluetooth enabled mobile phone.

ComPilot

This is a streaming accessory which allows you to enjoy mobile phone calls and stereo sound quality for multimedia audio through your hearing aids.



- Connects to computers, tablets and smartphones
- Remote control to change hearing aid programmes/volume.

TV Link 11

A base station which works alongside the ComPilot to turn any wireless Phonak Hearing Aid into a TV headset.



- Installation in 60 seconds
- Up to 30m transition range
- Digital volume adjustment

These are just some examples of the different wireless accessories available to help boost the performance of hearing aids in noisy environments and over distance.

We'd love to hear from you!

Would you be interested in finding out more about these exciting products?

Would you be interested in attending a Wireless Accessories Information Day?

Name: Telephone No:

Address:

Email:

Please send the above information to:
E: info@monmouthshirehearing.co.uk T: 01600 772111 or return the slip to the centre.



10 Year Anniversary Oct 2015

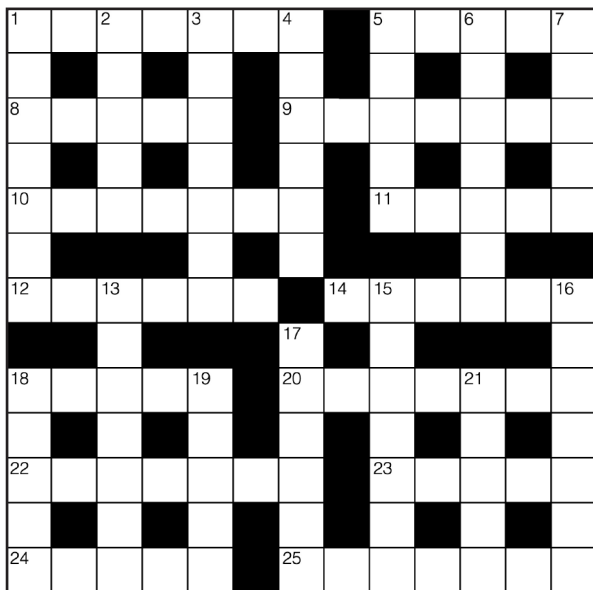
Thank you to everybody who came and shared our 10 year anniversary celebrations with us at the Shire Hall back in October last year. It was lovely to see so many of you there, making the day so successful!



WIN £25 WORTH OF MARKS AND SPENCERS VOUCHERS

Complete the crossword, with your name, address, and telephone number and return to our shop via hand or post by Friday 30th September 2016 for your chance to WIN £25 worth of M&S Vouchers. The winner will be chosen at random. Good Luck!

The lucky winner of our last edition was Mr D Potter.



Across

- 1 God of wine (7)
- 5 Author of The Iliad (5)
- 8 Highways (5)
- 9 Malicious retaliation (7)
- 10 Lifting device (7)
- 11 Kings of the jungle (5)
- 12 Liverpool's river (6)
- 14 Large gun (6)
- 18 Performed in a play (5)
- 20 Marine mammal (7)
- 22 North African country (7)
- 23 Plant fibre used for making rope (5)
- 24 Disreputable (5)
- 25 Female siblings (7)

Down

- 1 Ennui (7)
- 2 Professorship (5)
- 3 Antagonistic (7)
- 4 Industrial action (6)
- 5 Slum dwelling (5)
- 6 Seasonal wind of the Indian Ocean (7)
- 7 Scottish dances (5)
- 13 Went to bed (7)
- 15 Books of maps (7)
- 16 Flummox (7)
- 17 Accessories (3-3)
- 18 Media (anag) (5)
- 19 Rot (5)
- 21 Overly eager speed (5)

Name _____ Telephone _____



MONMOUTHSHIRE
HEARING CENTRE

Here Today, Hear Tomorrow



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CALL US TODAY ON 01600 772111 TO SEE HOW WE CAN HELP IMPROVE YOUR HEARING